



Privacy Policy

The Data Protection Act 2018 is the UK's implementation of the General Data Protection Regulation (GDPR). GDPR sets out several different reasons a company may collect and process your personal data, including:

Consent

In specific situations, we can collect and process your data with your consent – e.g. when you sign up to receive our emailed member newsletter. When collecting your personal data, we'll always make clear to you which data is necessary in connection with a particular service.

Contractual obligations

In some instances, we need your personal data to comply with contractual obligations. For example, to meet basic FCA requirements of membership data for a Community Benefit Society, such as address.

Legal compliance

We may be legally bound to collect and process your data. For example, if someone is involved in criminal activity or fraud, we may need to pass details to law enforcement.

Legitimate interest

We require your data to pursue our legitimate interests in a way which might reasonably be expected as part of the running the Red and White Army. For

example, we may contact you in relation to your membership or because you expressed an interest in becoming involved in a specific project.

How we collect your personal data

There are several of ways in which we may collect information about you, not limited to:

When you sign up as a member and provide your email address and other contact information.

When you email us/contact us through social media.

When you sign up for our member newsletter.

When you have given a third-party permission to share information, they hold about you with us.

When you complete a survey.

When you sign up for a Red and White Army event or campaign

The type of personal data we collect

The data we may collect includes your name, your email address, phone number, postal address, date of birth, gender.

How and why, we use your personal data

We use your data to provide you with appropriate information about the Red and White Army and our activities.

The data privacy law allows this as part of our contractual obligations and legitimate interest in understanding our members and providing the highest levels of service. We will hold your data in our systems for as long as is necessary for each relevant activity or as set out in any agreement we have with you.

Protection of your personal data

The security of your personal data is important, and we take care to handle and store it as best we can.

We do not store your card details ourselves when you sign up for Trust Membership, but, via LoveAdmin.com, use London & Zurich and PayPal, who are a PCI compliant payment processing provider for all orders placed online.

Length of time we keep your personal data

We only keep your data for as long as is necessary for the purpose it was collected. In the case of membership of the Red and White Army, it is retained as long as the membership remains active.

You also have the right to access and rectify mistakes in the data we hold about you at any time.

You can make any changes to your personal information by updating your online account or contacting info@redandwhitearmy.co.uk for standard members.

Data processor

Data is processed by, or under the direction of, the Red and White Army board
We never share your data with third parties without consent.

Complaints

If you are at all unhappy about the handling of your data, you can send a complaint to the Information Commissioner's Office by calling 0303 123 1113 or go online to www.ico.org.uk/concerns

If you are based outside the UK, you have the right to lodge your complaint with the relevant data protection regulator in your country of residence.